



Ground-breaking ceremony – new Service Centre in Indonesia



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After some delay because of the political and economic situation, the ground-breaking of the Voith Sulzer Paper Technology service centre in Jakarta has finally taken place in November 1999.

Indonesia has the highest pulp and paper production capacity in South-East Asia. It is also not far from Australia and other important paper production centres. Voith Sulzer Paper Technology therefore decided years ago to open not only a sales office here, but also a service centre.

Located 60 km east of Jakarta in the Karawang industrial zone, this new centre should open its doors on September 1, 2000. National and international connections in this region near the capital are excellent, with port and airport only about one hour away. Together with good highway links to the West Java paper mill

zone, this was the reason why the location was chosen.

Service offering

The centre will first be equipped with the normal facilities of a modern roll service workshop. In addition, there will be a Nipco test facility together with roll honing, mobile grinding and polishing equipment.

Later on, a polyurethane covering service using ribbon flow technology will be added. That will greatly improve the current situation in this region: most rolls now have to be shipped to Europe, Japan or Australia for overhaul and recovering, which is both time-consuming and expensive.

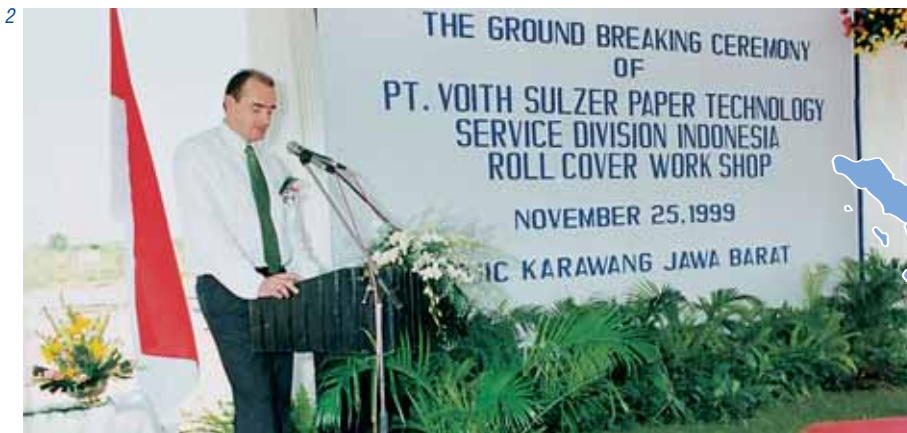
In the final phase, composite covers for calender rolls will be produced at this

Fig. 1: Simulated image of the new Voith Sulzer service centre in Indonesia.

Fig. 2: Martin Scherrer, General Manager of the new Voith Sulzer service centre in Indonesia.

Fig. 3: The new Voith Sulzer service centre is located 60 km east of Jakarta.

Fig. 4: Laying the foundations: the first pile has been driven.



centre. Appropriate employee training is also planned for expanding our mobile roll-grinding and thermal coating service, thus enabling this work to be carried out in paper mills by local personnel in Indonesia. In the future it is also planned to extend the services to other parts of the papermaking process, such as stock preparation.

Staffing and facilities

About 50 people will be employed at the new service centre to start with, some of them experienced professionals from Europe and Canada. In the medium term, personnel will be expanded to about 100 people.

Technical facilities at this 6,200 m² service plant will be state-of-the-art right from the beginning: large CNC lathes, grinding, milling and balancing machines

as well as heavy-duty overhead cranes big enough to handle 100-ton rolls, 15 m long and 2 m in diameter. The materials for extruded or manually finished rubber roll covers will largely be made on site – another way of saving customers time and money.

Prospects

It seems that the South East Asian economies have largely overcome the crisis of recent years. Likewise Indonesia is recovering, and after a phase of recession the paper industry here will need to make substantial investments for holding its own on markets both national and international. Voith Sulzer Paper Technology will provide solid partnership in this development by continuing with long-term plans for expanding our local presence and service offering in Asia, well beyond Jakarta.

